Samuel Switzer

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Goal: To make my hometown a place where the tech-savvy want to live

EXPERIENCE

Salina Public Library, Salina, KS — *Tech Support Assistant*

OCTOBER 2017 - PRESENT

Troubleshoot a wide variety of internet, E-Mail and PC issues, Help patrons and the library with various computer projects, Manage all staff Computers

Salina Public Library, Salina, KS — *Help Desk Assistant*

JULY 2017 - OCTOBER 2017

Nex-Tech, Salina, KS — *Help Desk Representative I*

NOVEMBER 2015 - SEPTEMBER 2017

Troubleshoot a wide variety of internet, E-Mail and PC issues, write and escalate tickets and upgrade customers services.

US Tower, Lincoln, KS — *Assembly*

SEPTEMBER 2014 - MAY 2015

King Soopers, Monument, CO — *Delivery Driver*

DECEMBER 2013 - AUGUST 2014

Gestalt Machines, Salina, KS — *Design / Public Relations*

JUNE 2011 - MAY 2013

Kit Support, Salina, KS — *Help Desk Representative I*

JUNE 2011 - MAY 2013

Troubleshot a wide variety of internet, E-Mail and PC issues, Monitored Business internet connections.

Computer Connection, Salina, KS — *Computer Tech*

MARCH 2006 - JUNE 2011

Troubleshot a wide variety of internet, E-Mail and PC issues, built and repaired hardware and software. Did dispatch onsite repairs and server maintenance

EDUCATION

Salina Central High, Salina, KS— *High School Degree*

AUGUST 2004 - MAY 2008

Took technology related electives such as Media Technology and Computer Applications II.

SKILLS

Microsoft Word, Excel, Publisher, and Powerpoint

Soldering, Troubleshooting, Minor electronic repair

Web Design, 3D Modeling and animation

Computer Hardware and Software repair and diagnostic

Adobe Photoshop, Illustrator, Premiere, After Effects, Lightroom, Acrobat, and InDesign

AWARDS

2012 Small Business Development Grant — Won a portion of the grant for small business to use on CyWi

LANGUAGES

CSS, HTML, Markdown, and Javascript, currently learning PHP, Python, and Japanese

PROJECTS

CyWi — Co-Founded a company to create a WiFi Mesh network.

Salina E-Waste — Worked with Computer Connection to create an E-Waste program.